



iDocket Rocks

June 2019 Newsletter

Letter from the President

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Summer is here again and we at iDocket are working hard to maintain a high level of customer satisfaction. Our partnership with STW is providing many opportunities for County-Wide solutions. Please give us a call if you are looking for an innovative software vendor that will cater to each county's work flow, integration, and listens to each customer.

Our theme for The Woodlands is a reach to the Irish. In addition to fine dining at the Gooses Acre Sunday night, we will be entertained by a children's Irish dancing school. They will perform first, then teach us some dance steps as well. Be prepared to learn the River walk dance before the evening is complete.

Lastly, let me Thank all Clerks participating in our Ruby service (Judicial Records on the Internet), Quartz (Judicial CMS), and Onyx (Land & Vitals MS). We appreciate any opportunity to assist Counties in making their office and operations more productive. Come by and see us,



Amelia Balderrama
President

Choose iDocket County-Wide Software



In light of recent activity with Texas vendors being bought out, sold to national companies, or outdated their current software, iDocket & STW would like to inform Texas counties they have a choice with proven software development companies. iDocket provides judicial applications and STW provides financial management applications. This allows iDocket & STW to offer a complete County-Wide software suite that is scalable to handle any size county. Giving counties a choice.

Why choose iDocket & STW:

- **Exceptional Support**
 - The most important thing about iDocket & STW is the customer support we provide our clients. We believe that when your staff calls for support, they should not have to wait hours or days for a return call. Our support staff provides assistance in a quick and accurate manner. Many of the iDocket & STW support staff have a background in county government.
- **Proven Track Record**
 - iDocket & STW are privately owned companies, we answer directly to our client base, not stockholders. iDocket & STW have been providing county software for over 19 years. We intend to capture the entire Texas market and have no plans to sell.
- **Texas Based Companies**
 - iDocket & STW focus solely on Texas government solutions, allowing us to be extremely knowledgeable in the judicial & financial processes.
- **Compliant with State Mandates**
 - To stay competitive and ahead of state mandates iDocket & STW follow legislative bills, attend JCIT meetings, and network with county officials.
- **Updated Software included in Annual Fees**
 - iDocket & STW provides all customers the latest technology and enhancements. Software will never be outdated and counties will not be forced to purchase a newer version. All iDocket & STW customers are on the same updated version of software. The updates are implemented by iDocket & STW and require no additional work by county staff.
- **Application Integration**
 - iDocket & STW continually improve on county-wide integration and data sharing throughout the county to allow counties to run efficiently and have open communication and transparency. Each application interacts with the appropriate applications. There is no need to re-enter data from one application to another.
- **Meticulous Conversions**
 - If the software is great, but the data brought in is not complete or accurate, the conversion is a failure. At iDocket & STW, we meticulously convert the data in each application.
- **Automated Processes**
 - iDocket & STW provide many exports to state agencies eliminating the need for users to re-enter data.
- **Software Development Companies**
 - By choosing actual software development companies we can develop software upon request. This allows counties to grow and not be limited in providing better services.

iDocket's Premier County-Wide Software



Quartz

iDocket's Quartz Case Management System was built using the latest technology. In return, the system is easier to use and able to maintain seamlessly with state mandates. Also, users have the ability to be part of a County-Wide System allowing data to flow throughout the County.

Features Included:

Court Case Operations: Adding/editing/updating case Disposing case, Import eFilings directly into the system with a simple click of the mouse

Case Detail Operation: Adding hearings, events, bonds, fees/fines to the case. Editing/updating/removing hearings, events, bonds, fees/fines

Party Operations: Searching party by name and auto-populate their data on the screen

Court Settings: Print Notice with ability to edit the notice before printing.

Search Operations: Perform searches on Name or Cause Number

Reporting Requirements: Built in Aged Accounts Report to better manage collections
OCA Reports including Court Appointed Attorney

Integrated Imaging Application: Scan document images with automatic indexing and retrieval

Maintenance: Software maintenance and upkeep is included

iDocket Blue Diamond Sheriff Office Software

Products Featured with Blue Diamond Sheriff Package:

- Jail Management System - New Booking Record, Integrate Photos, Inmate Roster, Automated health screening and suicide/mental health, Billing for Inmates. Warrant Tracking...
- Records Management System - Incident Reporting, Pawn, Civil Process, Internal Affairs...
 - CAD System - DUI/DWI Offense Module, Offense Reporting, Warrant Clearing...

Several more features included with each system...



ONYX software product has several components.

Features Included:

The OPR module is multi-faceted and can be used for indexing, scanning and, if desired, the cashiering of Official Public Records (OPR's). ONYX is an excellent vehicle for the scanning of OPR's and creating an index database.

The Cashier module has the ability to cashier all products in the clerk's office. It also functions as an optional first step in the document recording process of cashiering, indexing, scanning, search and retrieval.

The Vital Statistics modules are state compliant systems used to manage both formal and informal marriages, applications and all associated forms as well as birth and death records.

Jury Program

The Jury Management System will allow your office to utilize a complete jury package including jury panel management.

Quartz Jury software will help entering, maintenance, tracking and management of County's information. The software will provide a user interface for entering and editing data and generating reports and provide for the overall management of County's information and Jury information.



Judicial Records Online using Ruby

Our fundamental belief is that the court Clerk is the elected custodian of the record. We respect the wish of each Clerk in deciding what data they want to make available on the Internet.

We charge the Clerks' copy fee. Whatever the Clerk asks us to charge, we can accommodate. Most have chosen \$1/page with no limit on document size.

Our database contains all public cases the Clerk has in their CMS. If the Clerk adds old cases to their CMS, we pick them up as well.

We have Criminal, Civil, and Probate cases. Family Law is categorized as a Civil case.

Court settings are displayed with case information.

Attorneys get their (daily) court calendar of cases on the docket for the next five business days.

Users get (daily) notifications on any updates of cases they track.



Benefits include:

- Less customer traffic and fewer phone calls lead to a more efficient and time-saving clerk's office.
- Increases security and peace of mind by providing constituents better service and confidentiality.
- Generous revenue sharing places money back into the county — We are marching towards exceeding \$200k paid to Texas Clerks this year. Get your fair share! We charge and collect your copy fees and they are paid monthly without any extra effort from you.

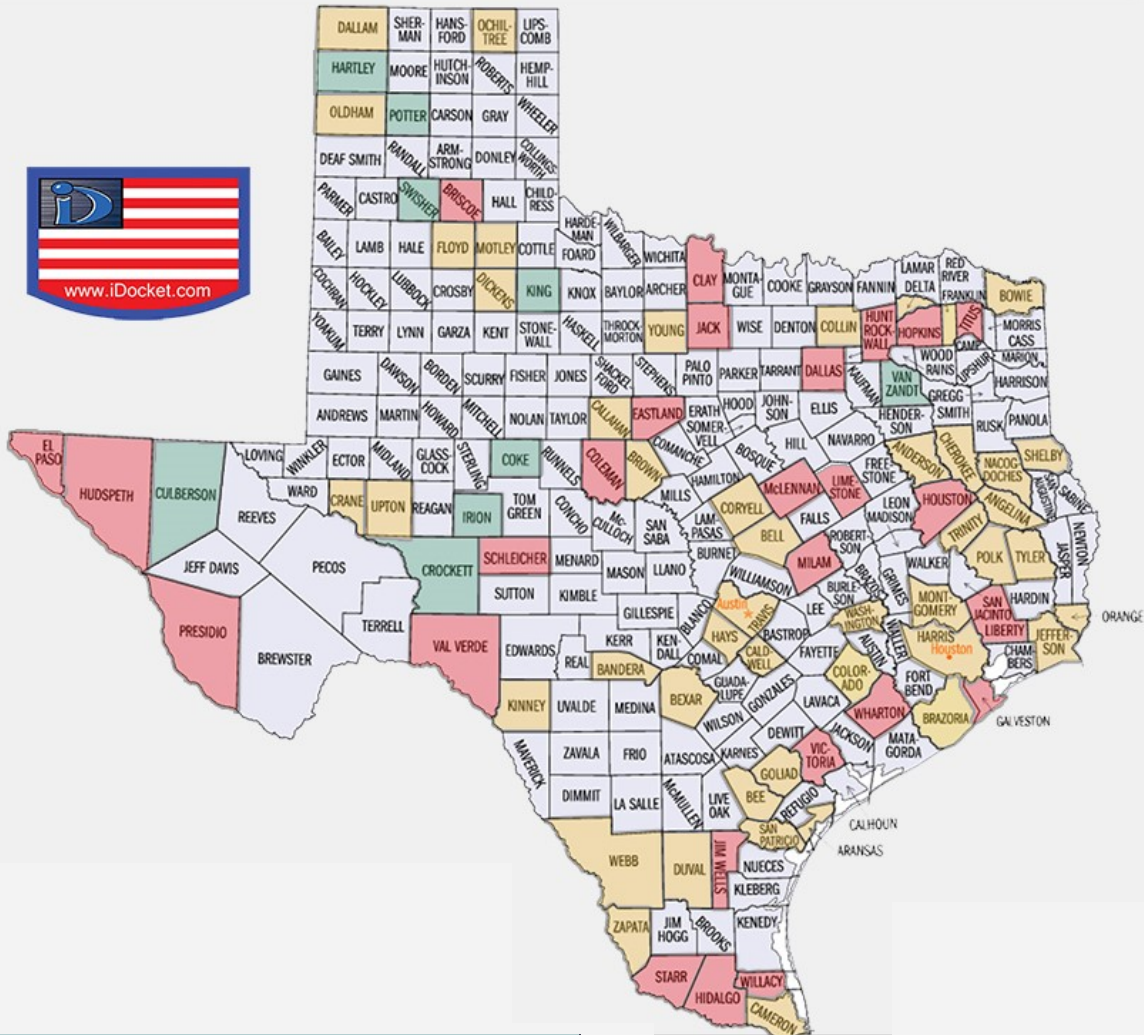
2019 Woodland Conference Banner

**Strike Gold with iDocket
Woodlands 2019**

**County-Wide Software &
Judicial Records On-line**



Records Online with Any Case Management System



	County	Total Paid	Vendor
1	El Paso CC	20,487.20	Odyssey
2	Dallas DC	19,504.65	Odyssey
3	Dallas CC	18,808.36	Odyssey
4	Hidalgo CC	18,205.23	Odyssey
5	Travis DC	7,301.14	Custom
6	Liberty DC	5,630.72	NetData
7	Starr DC	4,372.81	iDocket
8	Liberty CC	4,341.72	NetData
9	Victoria DC	3,814.68	Odyssey
10	Victoria CC	2,864.68	Odyssey
11	Cameron CC	2,738.92	Odyssey
12	Cameron DC	2,738.92	Odyssey
13	Wharton DC	2,705.86	eDoc
14	Hunt CC	2,435.41	Tyler Cloud
15	McLennan DC	2,093.72	eDoc
16	Hopkins DC	1,865.10	NetData

	County	Total Paid	Vendor
17	Jim Wells DC	1,835.95	iDocket
18	Webb CC	1,745.53	Odyssey
19	Webb DC	1,745.53	Odyssey
20	Titus DC	1,606.69	NetData
21	Wharton CC	1,565.86	eDoc
22	Starr CC	1,479.81	iDocket
23	Polk DC	1,439.62	NetData
24	Polk CC	1,439.62	KellPro
25	Bell CC	1,430.06	Custom
26	Bell DC	1,430.06	Custom
27	Houston DC	1,404.30	eDoc
28	Coryell CC	1,304.30	eDoc
29	Angelina CC	1,302.71	Odyssey
30	Nacogdoches CC	1,268.90	NetData
31	Nacogdoches DC	1,268.90	NetData
32	Washington CC	1,167.75	eDoc
33	Washington DC	1,167.75	eDoc

Better than FREE - \$164,671.03 paid to Texas Clerks

	County	Total Paid	Vendor
34	Bowie CC	1,128.23	Odyssey
35	Bowie DC	1,128.23	Odyssey
36	Crockett CDC	1,114.60	Apollo
37	Brown CC	966.39	NetData
38	Willacy DC	942.80	iDocket
39	Bee DC	919.57	NetData
40	Val Verde DC	822.95	Apollo
41	San Patricio CC	770.17	Odyssey
42	San Patricio DC	770.17	Odyssey
43	Bandera CC	631.22	H-T-E
44	Bandera DC	631.22	H-T-E
45	Hopkins CC	532.10	NetData
46	Houston CC	496.30	eDoc
47	Jefferson DC	495.40	Custom
48	Duval DC	489.52	iDocket
49	Hays CC	487.30	Odyssey
50	Hays DC	487.30	Odyssey
51	Aransas CC	446.14	Tyler Cloud
52	Aransas DC	446.14	Tyler Cloud
53	Limestone CC	440.60	Odyssey
54	Eastland CC	346.29	NetData
55	Willacy CC	291.80	iDocket
56	Jack CC	291.60	Apollo
57	Limestone DC	291.60	Odyssey
58	Jack DC	290.60	Apollo
59	Johnson DC	264.50	TSG
60	Hudspeth CDC	261.00	Hill County
61	Johnson CC	254.50	TSG
62	Goliad CDC	248.79	NetData
63	Brazoria DC	230.40	Odyssey
64	Angelina DC	202.78	Odyssey
65	Zapata CC	191.00	iDocket
66	Floyd CC	164.00	JusticeSystems NM
67	Montgomery CC	139.20	Odyssey
68	Tyler CC	122.00	NetData
69	Dallam CDC	111.16	PropertyInfo
70	Real CDC	109.00	FullCourt
71	Trinity CC	102.00	KellPro
72	Presidio CDC	100.00	iDocket
73	Collin CC	100.00	Odyssey
74	Collin DC	100.00	Odyssey
75	Calhoun CC	100.00	Tyler Cloud

	County	Total Paid	Vendor
76	Calhoun DC	100.00	Tyler Cloud
77	Crane CDC	100.00	eDoc
78	Coleman CC	100.00	NetData
79	Briscoe CDC	100.00	Kellpro
80	Cherokee DC	100.00	NetData
81	Clay CC	100.00	CourtTech
82	Shelby CC	100.00	FullCourt
83	Floyd DC	100.00	iDocket
84	Kinney CDC	100.00	iDocket
85	Culberson CDC	100.00	None
86	Schleicher CDC	100.00	HillCounty
87	Galveston CC	100.00	Odyssey
88	Galveston DC	100.00	Odyssey
89	Ochiltree CC	100.00	NetData
90	Ochiltree DC	100.00	NetData
91	Caldwell CC	100.00	eDoc
92	Young CC	100.00	NetData
93	Young DC	100.00	NetData
94	Colorado CDC	100.00	iDocket
95	Dickens CDC	100.00	JusticeSystems NM
96	Franklin CC	100.00	Odyssey
97	Franklin DC	100.00	Odyssey
98	Milam DC	100.00	eDoc
99	Motley CDC	100.00	JusticeSystems NM
100	Oldham CDC	100.00	iDocket
101	Orange CC	100.00	Custom
102	Upton CDC	100.00	Apollo
Total Paid			
		164,671.03	



Product Demonstrations

Quartz - Case Management Presentation - Monday 12:00 - 1:30 p.m. Room Cochran's Crossing .
Do you have questions about Quartz? iDocket will be presenting Quartz beginning to end.

Onyx - Cashiering & Total Records Management - Tuesday 12:00 - 1:00 p.m. Room Cochran's Crossing.

Ruby - Public Access Presentation - Wednesday 12:30 - 1:30 p.m. Room Cochran's Crossing

Please RSVP to sales@idocket.com if you plan on attending. Lunch will be available.
Come to our Solutions Room, you'll be glad you did.

For a private product demonstrations please contact one of our staff members to set up a demo.



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iDocket Solutions Room

Room: Cochran's Crossing

Our Booth: Monday - 7:30 am - 4:00 pm

Tuesday - 7:30 am - 5:00 pm

Wednesday - 7:30 am - 12:00 pm

Come by iDocket's booth for goodie bags. Remember, we run out early, make sure to come by.

Solutions Room: Open Daily : Days 8:00 - 5:00

The Solutions Room provides a special place to meet with Clerks. Technical staff is on hand to answer questions for current and potential customers.

Lunch provided Day 12:00 - 1:00. Please RSVP to sales@idocket.com or text 806-584-5443

Free Business Cards

Come by and get your picture taken and receive a box of business cards. A professional looking business card is a great way to promote you and your office. Cards will be mailed three to four weeks after the conference so get started with a picture and enjoy some snacks and refreshments in our Solutions Room.

Conference Itinerary

The latest conference itinerary can be viewed at: <http://www.cdcatexas.com/>
This is the CDCA's website and will provide the latest agenda for the conference.